Rates & Reviews FAQ

- Can we get your detailed rating statistics?

  Answer: There are no plans at this time to make more information available than what is shown in the rating and review section of the Third Party pages.

- Can we get the email address of everyone who ranked us as great, so that we can solicit testimonials from them?

  Answer: The purpose of the ratings and reviews is to provide customers and 3rd parties information concerning how 3rd party companies and their products are perceived by customers. Customers who want to be contacted by Third Parties do so by clicking on a "Request More Info" button that appears on each company's page.

- I don't like this comment. It is not offensive or derogatory, but it is not true. Can I get it removed?

  Answer: If you believe a review is communicating incorrect or misleading information, please submit your request to 3prr_info@list.ti.com and it will be considered. If there is frequent 3rd party feedback of this type, TI will consider starting a Third Party Forum in the TI E2E community to provide the opportunity for Third Parties to address user comments in a public forum.

- Our website products change every 3-4 months, how can product reviews help us?

  Review submission allows you to enjoy the benefits of increased customer engagement that comes with reviews. More specifically, review content provides a vital feedback mechanism that allows you to better understand product issues or recommendations.

- Can you adjust my overall ranking, because I believe it has been compromised due to Third Party Control Panel issues?

  Answer: Please let us know about Control Panel issues by emailing 3phelp@ti.com. Also, a Frequently Asked Questions wiki page has been created for the Control Panel and can be found at http://processors.wiki.ti.com/index.php/Third_Party_ti.com_Content_Control_Panel_FAQs. This page addresses many of the common issues encountered by users.

- The rating system is a good idea, but I think it should be added to or changed. How can I provide this feed back?

  Answer: Please send your feed back to 3prr_info@list.ti.com

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Mailing Address: Texas Instruments, Post Office Box 655303, Dallas, Texas 75265
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